

New online services make doing business with the WSIB easier

The WSIB is making it easier and faster for people with workplace injuries and illnesses to access their claim information.

People with claims are now able to sign in through the [WSIB's online services](#) to view their claim status, add direct deposit details and check their latest payments, approved benefits and other related information. They can also track the status of their appeal; submit documents straight to their file and send secure messages online, reducing the need to phone or fax.

“People affected by workplace injuries or illnesses don’t need to spend their time on phone tag, paperwork and waiting for answers,” said Janine Dyck, Senior Vice President of Claims Transformation at the WSIB. “With access to their claim information 24/7, people can focus on what matters most – recovering and getting back to work.”

Signing up for the WSIB’s secure online claim services is easy. The [WSIB website](#) has all the information people with claims need to get started.

The ability to view claim details and track an appeal is the latest online service from the WSIB. Recent digital improvements also include [submitting claim-related documents online](#), a quicker, easier to use [login for businesses](#), simpler [clearances](#), and online registration for the new [Health and Safety Excellence](#) program, which helps businesses design or improve their own health and safety programs.

“We are on a mission to improve our service and simplify our processes, which also includes improvements for businesses,” said Janine Dyck. “We’re working on a similar claims view for businesses so that it will be easy and seamless to work with us, from the first interaction to the last. We encourage employers to use our online services for business, and also let their employees know about our new services for people with claims.”

The [WSIB website](#) has more information about online services for people with claims.