

New WSIB online service makes claim information access easy

The WSIB is making it easier and faster for people with workplace injuries and illnesses to access their claim information.

People with WSIB claims can now sign in through the WSIB website to view their claim status, benefit and payment information as well as add direct deposit details. They can also track the status of their appeal any time, submit documents straight to their file and send secure messages online, reducing the need to phone or fax.

“People affected by workplace injuries or illnesses don’t need to spend their time on phone tag, paperwork and waiting for answers,” said Janine Dyck, Senior Vice President of Claims Transformation at the WSIB. “With access to their claim information 24/7, they can focus on what matters most– recovering and getting back to work.”

Signing up for the WSIB’s secure online claim services is easy. People need to have their claim number and personal identification number (PIN) ready and the [WSIB website](#) has the information to get started. People who don’t know their PIN can call the WSIB and have their PIN securely sent to them.

“Introducing more online services is one way we’re transforming the way we do business to make it easier to work with us and improve people’s experience,” said Janine Dyck. “We’re going to keep building on these improvements and offering more in the future so the people who depend on us can get the service they need in the ways they want and expect.”

The [WSIB website](#) has more information about online claim services.