New online service makes it easier for businesses to work with the WSIB

The WSIB is making it easier and faster for businesses to access registered claim information.

Now through their online services account, businesses can see their employees' claim information including claim status, latest payments and approved benefits. Businesses can also submit documents right to claim files and send messages about claims, all in one convenient place.

"We know businesses want and need the same access to claim information we introduced for people with claims," said Janine Dyck, Senior Vice President of Claims Transformation at the WSIB. "Being able to see real-time claim updates makes it easier for businesses to work with us and support their employees in the return-to-work process."

To get started, businesses can log in to their <u>WSIB online services</u> account then enroll in the new service 'view your claims'.

This is the latest addition to the suite of online services for businesses from the WSIB. Businesses can also report injuries or illness, report and pay premiums, view statements and reports, update their address and more. Recent improvements to the online offerings for businesses include simpler <u>clearances</u> and online registration for the new <u>Health and Safety Excellence</u> program, which helps businesses design or improve their own health and safety programs.

"Were transforming the way we do business by providing more online services that make it easier to work with us," said Janine Dyck. "We plan to keep modernizing our services to meet different business needs."

Visit <u>wsib.ca</u> for more information about WSIB online services.

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